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UNITED STATES DISTRICT COURT
                                                                       1
                                                                                                  INDEX
                    SOUTHERN DISTRICT OF OHIO
                                                                       2 ANDREW BRYANT
                                                                                                                          PAGE
                        WESTERN DIVISION
3
                                                                       3
                                                                             CROSS-EXAMINATION BY MR. FREKING
                                                                             EXAMINATION BY MR. CROALL
                                                                       5
   DOUGLAS W. BAILLIE,
                                                                       6
                                                                                                   EXHIBITS
                 Plaintiff.
                                                                       7
                                                                                                (No Exhibits)
                                         CASE NO
                                         C-1-02-062
   CHUBB & SON INSURANCE.
                                                                       9
10
                                                                       10
                                                                                            CONFIDENTIAL EXCERPTS
11
                                                                                                 Page 14 - 15
12
                                                                                                 Page 23 - 26
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13
                                                                       13
                                                                                                 Page 32 - 39
          DEPOSITION OF:
                             ANDREW BRYANT
          TAKEN:
                             By The Plaintiff
                                                                       15
                             March 17, 2003
          DATE:
                                                                       16
17
          TIME:
                             Commencing at 9:50 a.m.
                                                                      17
18
          PLACE:
                             Offices of:
                             Freking & Betz
                                                                       18
19
                             215 East Ninth Street
                              Fifth Floor
                                                                       19
20
                             Cincinnati, Ohio 45202
                                                                      20
          BEFORE:
                             Theresa Lynn Westfelt
                                                                      21
                             Court Reporter
                             Notary Public - State of Ohio
22
                                                                       22
23
                                                                      23
                                                                       24
                                                                                                                                     Page 4
                                                                Page 2
   APPEARANCES:
                                                                                           ANDREW BRYANT
2
          On behalf of the Plaintiff:
                                                                        2 of lawful age, a witness herein, being first duly sworn as
                 RANDOLPH H. FREKING, ESQ.
3
                                                                        3 hereinafter certified, was examined and deposed as
                 Freking & Betz
                                                                        4 follows:
                 215 East Ninth Street
                 Fifth Floor
                                                                        5
                                                                                         CROSS-EXAMINATION
                 Cincinnati, Ohio 45202
                                                                        6 BY MR FREKING:
          On behalf of the Defendant:
                                                                               Q. Hi, Andy. My name is Randy Freking and I
8
                 DAVID T. CROALL, ESQ.
                                                                        8 represent Doug Baillie in a case that's currently pending
9
                 Porter, Wright Morris & Arthur LLP
                                                                        9 in Federal District Court in Cincinnati against Chubb.
                 250 East Fifth Street
10
                 Suite 2200
                                                                       10 And we're here today to conduct your deposition to find
                 Cincinnati, Ohio 45202
11
                                                                       11 out what you may or may not know about matters that may or
12
                                                                       12 may not be relevant to his case.
13
                    STIPULATIONS
                                                                       13
                                                                                    Could you please start the deposition by
                 It is stipulated by and between counsel for
                                                                       14 simply stating your full name, your family status, your
   the respective parties that the deposition of ANDREW
15
                                                                       15 current home address, and your current telephone number?
   BRYANT, a witness herein, may be taken at this time by
                                                                                     Andrew Broaddus Bryant, B-R-O-A-D-U-S.
   Counsel for the Plaintiff as upon cross-examination
                                                                       17 Married. I live at
   pursuant to the Federal Rules of Civil Procedure; that the
                                                                       18
   deposition may be taken in stenotypy by the notary
                                                                                Q. I'm sorry, what city do you live in?
                                                                       19
20
   public-court reporter and transcribed by her out of the
                                                                       20
                                                                                    Goshen.
                                                                                                             Redacted
   presence of the witness; that the transcribed deposition
                                                                                    Ohio?
                                                                       21
   is to be submitted to the witness for his examination and
                                                                       22
                                                                                    Kentucky.
23
   signature, and that signature may be affixed out of the
                                                                       23
                                                                                Q.
                                                                                    Oh. And what's your home telephone number?
   presence of the notary public-court reporter.
                                                                       24
                                                                                A.
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Page 5

O. Okay. Do you have any children?

2 A. One.

3 O. How old?

A. Four.

5 Q. I assume he doesn't have anything to do with

6 -- he or she doesn't have anything to do with Chubb

7 Insurance?

8 A. Not much, as little as possible.

Q. Yeah. Does your spouse work outside of the

10 home?

9

11 A. She's a physician.

O. Okay. I assume she doesn't have anything to

13 do with Chubb Insurance; is that correct, other than being

14 married to someone who works for Chubb?

15 A. Correct.

16 Q. Have you ever had your deposition taken

17 before?

18 A. Yes.

19 Q. Tell me a little bit about that.

20 A. It was a coverage position on an insured.

21 Q. You mean your deposition was taken by

22 someone who was claiming they were covered under a Chubb

23 Insurance policy?

24 A. Yes.

Page 6

24

3

O. That reminds me, there's a few rules today;

2 Andy, any response you have to give has to be verbal. The

3 court reporter won't guess what you mean if you shake your

4 head or make some other gesture.

5 Secondly, if I ask you a question today and

6 you don't understand the question, please let us know,

7 otherwise we will assume that you understood the question

8 and the terms I used, although, I will try to be as simple

9 as I possibly can.

10 Thirdly, if you'd like to take a break at

11 any time, this is your deposition, not mine, not Mr.

12 Croall's, so you can take a break whenever you want to.

13 The only question we ask is that you don't do it while

14 there's a question pending.

15 A. Understood.

16

Q. Fourthly, you can consult with Dave at any

17 time you like, same caveat, and he may --

18 MR. CROALL: Disagree.

19 Q. -- disagree.

20 MR. CROALL: Even though there's a question

21 pending, if you feel like you need to ask me

22 something, you can.

23 Q. And fifthly, Dave may make an objection now

24 and again to a question and unless he would direct you not

1 to answer, you still answer the question despite the

2 objection because there's no judge here to rule on it.

3 The judge can rule on the objection later on. That's the

4 procedure, unless we anoint Theresa here as a Federal

5 District judge or magistrate.

MR. CROALL: I don't think we're allowed to

7 do that.

8 MR. FREKING: I don't think we're allowed to

9 do that.

12

10 Q. I think that's about it, okay?

A. Understood.

Q. Great. Tell me a little bit about your --

13 can you just outline maybe your career with Chubb.

14 A. I stated with Chubb in 1985 as a trainee in

15 Cincinnati. Approximately six months later I moved to

16 Cleveland, Ohio as an underwriter. Worked in Cleveland,

17 Ohio for a year-and-a-half.

18 Transferred to Houston, Texas for seven

19 years. Worked as an underwriter, then department manager

20 in Houston. Transferred to Louisville, Kentucky. Worked

21 there for three years, then became the Marketing Head for

22 the Kentucky territory, still with Chubb. Been in that

23 position since then.

Q. Okay. When did you become the Marketing

Page 8

Page 7

1 Head, approximately?

A. Approximately June of '98.

O. Prior to June of 1998, did you even know

4 Doug Baillie?

5 A. No, I did not.

6 Q. And when do you believe you met Doug

7 Baillie, approximately?

8 A. August or September of '98.

9 Q. All right. And why do you say August or

10 September of 1998?

11 A. That's when I believe I met Doug.

12 Q. Is there some particular reason why you met

13 him at that time?

14 A. Bill Reynolds left the company, I believe,

15 in June of '98 and Doug replaced Bill.

16 Q. Okay. And did you report to Mr. Reynolds?

17 A. Yes.

18 Q. Did you report to him while you worked in

19 Louisville?

20 A. Yes.

Q. Had you ever -- did you report to him at any

22 other time?

23 A. No.

Q. Okay. How was your relationship with Mr.

D ----- - 1 d - 2

Page 9

Page 11

Page 12

- 1 Reynolds?
 - A. Short-lived.
- 3 Q. How long was the reporting relationship with
- 4 Mr. Reynolds?
- 5 A. Approximately one month, maybe six weeks.
- 6 Q. Do you believe you played any role
- 7 whatsoever in Mr. Reynolds leaving his position?
- 8 A. None.
- 9 Q. You weren't consulted on it, you did not
- 10 provide any kind of input whatsoever to anybody --
- 11 A. No.
- 12 Q. -- regarding Mr. Reynolds?
- How about Mr. Baillie, do you believe you
- 14 played any sort of -- any role whatsoever in the decision 14
- 15 to terminate Mr. Baillie?
- 16 A. No.
- 17 Q. Did you ever discuss Mr. Baillie with any
- 18 official at Chubb that you can recall?
- 19 A. Not that I can recall.
- 20 Q. Okay. Did you ever have any discussions
- 21 with Tim Zerlong regarding Mr. Baillie?
- 22 A. No.

1

- 23 Q. Do you think you had any discussions with
- 24 anybody regarding Mr. Baillie that you can recall?

- 1 A. (Continued) That's the lion's share of what
- 2 we did. I'm not -- nothing else is jumping to my head.
 - Q. Okay, great. Do you have any notes or
- 4 documents or pieces of paper or any other record of your
- 5 meetings over the two or three-year period with Mr.
- 6 Baillie?

7

11

12

21

- A. No, I'm not a paper person.
- 8 Q. Okay. How often do you think you had
- 9 marketing meetings with Mr. Baillie during the three years
- 10 or so you reported to him?
 - A. Monthly.
 - Q. And where were those typically held?
- 13 A. Louisville.
- 14 Q. And who all, Andy, would attend those
- 15 meetings as a general rule?
- 16 A. The underwriting staff that handled the
- 17 Kentucky territory.
 - Q. And yourself?
- 19 A. And myself.
- 20 Q. And Mr. Baillie?
 - A. Not always.
- 22 Q. Would he participate in the meeting in any
- 23 other way? If he was not physically there, would he --
 - 4 A. No.

Page 10

- A. I'm not sure I understand the question.
- 2 Q. Do you recall having any discussions with
- 3 anybody about Mr. Baillie?
- 4 A. "Any discussions"?
- 5 Q. Uh-huh.
- 6 A. Yes.
- 7 Q. Okay. Tell me about any discussions you can
- 8 recall that you had regarding Mr. Baillie with anyone.
- 9 A. Preparation for meetings, just general
- 10 background information on what would happen at meetings,
- 11 you know, how to prepare for them with Doug, those sorts
- 12 of conversations.
- 13 Q. Okay. What types of meetings would you have
- 14 with Mr. Baillie?
- 15 A. We would have marketing meetings. We would
- 16 meet with agents. I would have my annual review. That
- 17 would be the bulk of our meetings.
- 18 Q. Can you think of any other meetings you
- 19 would have with him besides marketing meetings, meetings
- 20 with agents, and your personal annual review?
- 21 A. And we got agency calls.
 - Q. That's the same as meeting with agents?
- 23 A. Yes, yes.
- 24 Q. Okay.

22

- Q. Okay. So meetings with Baillie, obviously,
- 2 would include him, you, and members of the underwriting
- 3 staff?
- 4 A. Yes.
- 5 Q. But sometimes you had underwriting -- you
- 6 had these marketing meetings without Mr. Baillie present?
- 7 A. Correct.
- 8 Q. Can you remember any particular reason why
- 9 Mr. Baillie would miss one or more of these marketing
- 10 meetings?
- 11 A. He didn't think it was necessary to have him
- 12 there.
- 13 Q. Okay. Did you have any particular
- 14 disagreement with Mr. Baillie's opinion on that that can
- 15 you recall?
- 16 A. His attending?
- 17 Q. Uh-huh.
- 18 A. No.

22

- 19 Q. You know, he would tell you "I don't think
- 20 it's necessary for me to attend this month," did you ever
- 21 think "God, Doug, that's not a good idea"?
 - A. That would be fine with me.
- 23 Q. Okay. And how many members, generally,
- 24 would be on the underwriting staff? Are you talking about

1

Page 13

- 1 a large group, small group, medium size group, crispy
- 2 crust group?
- 3 A. Ten.
- 4 Q. Ten?
- 5 A. Ten, twelve.
- 6 Q. All right. How about -- and how would -- do
- 7 you recall anything -- what was Mr. Baillie's role with
- 8 respect to these marketing meetings? A fly on the wall?
- 9 Leader? Participant? Cocktail waitress?
- 10 A. Generally speaking, fly on the wall.
- 11 Q. Okay. Was that acceptable to you?
- 12 A. Yes.
- 13 Q. Do you recall any particular problems with
- 14 anything Mr. Baillie ever did during any of these monthly
- 15 marketing meetings that you can recall? Or did you
- 16 generally believe that he was fulfilling whatever role he
- 17 was supposed to fulfill?
- 18 A. Doug, in my mind, did not add much to the
- 19 meeting.
- 20 Q. And you thought that on a regular basis or
- 21 was that just an occasional fact?
- A. More often.
- Q. Okay. Did you expect him to add much to the
- 24 meetings?

1

24

Page 14

- A. Yes.
- Q. Okay. What did you expect him to add?
- 3 A. A sense of direction for his overall goals,
- 4 communicate to my staff and myself continued direction of
- 5 the corporation, and guidance from his experience as a
- 6 manager.
- 7 Q. Did he ever express to you his view that he
- 8 thought the Louisville office was doing just fine and
- 9 didn't need his particular guidance?
- 10 A. Not that I recall.
- 11 Q. How were your performance reviews during
- 12 this period of time?
- 13 MR. CROALL: Designate as confidential, but
- 14 you can answer.
- 15 A. Elaborate. How do you mean?
- 16 O. How were they? Were they okay? Acceptable?
- 17 Did you need improvement? Were they critical?
- 18 A. Oh.
- 19 Q. (Continued) Were they positive?
- 20 A. Overall, positive.
- Q. Okay. Do you believe that in this
- 22 three-year period or so that you worked under the
- 23 supervision of Mr. Baillie that he had a general positive
- 24 view of your performance?

- A. Overall.
- 2 O. Okay. Do you recall any particular
- 3 constructive criticism Mr. Baillie had of your
- 4 performance?
- A. He would have liked to see me go out more
- 6 with my agents.
- 7 Q. Okay.
- 8 A. (Continued) And overall, he had an idea he
- would like me to better plan with my agents.
- 10 Q. Okay. Were you the direct supervisor of the
- 11 underwriting staff?
- 12 A. No.
 - 3 Q. Who was?
- 14 A. The underwriting managers of the
- 15 underwriting staff.
- 16 Q. Okay. Would the underwriting managers
- 17 attend these monthly meetings?
- 18 A. Yes.
- 19 Q. Do you recall the names of the underwriting
- 20 managers?
- A. Dieter, D-I-E-T-E-R, Korte, K-O-R-T-E.
- 22 Q. Okay. Anybody else?
- 23 A. Not consistently.
 - O. What does that mean? Do you have
- Page 16

Page 15

- 1 underwriting managers come and go?
- 2 A. Those were the primary underwriters we had
- 3 at the meeting, were the Package Underwriters who reported
- 4 to Dieter.
- Q. Oh, that's what I meant. Were there any
- 6 other underwriting managers besides Dieter during this
- 7 period of time?
- 8 A. For package business, no.
- 9 Q. For any -- anybody in --
- 10 A. Yes.
- 11 Q. You said there were monthly meetings with
- 12 the underwriting staff --
- 13 A. David Corry.
- 14 Q. Okay.

16

- 15 A. (Continued) Andrew Emery. Tim Dadick.
 - Q. Did Mr. Baillie, that you can recall, in
- 17 your performance appraisals ever criticize your
- 18 performance in any way with respect to these monthly
- 19 marketing meetings?
- 20 A. No.
- 21 Q. Okay. Do you have an opinion as to what Mr.
- 22 Baillie believed about the performance of your marketing
- 23 while you were head of the Kentucky operations?
- 24 MR. CROALL: You're asking him of his

- 4 Q. Other than the constructive criticism you
- 5 received from Mr. Baillie regarding your performance with
- 6 vis-a-vis your agents?
- A. Correct.
- 8 Q. Okay. Otherwise he thought you were doing
- 9 okay?
- 10 A. That would be my opinion.
- 11 Q. Yeah. Were these performance appraisals in
- 12 writing?
- 13 A. Yes.
- 14 Q. Okay. Were they done, like, on an annual
- 15 basis?
- 16 A. Yes.
- 17 Q. Do you think that the performance appraisals
- 18 you were given were timely?
- 19 A. Yes.
- 20 Q. Did you think they were fair and accurate?
- 21 A. Yes.
- 22 Q. What was your reaction to Mr. Baillie's
- 23 constructive criticism that you needed to go out more with
- 24 your agents? Did you agree or disagree with that?
- Page 18
- Page
- 2 accomplished from those meetings.
- 3 Q. Well, didn't he tell you he wanted you to

A. Wasn't sure what he wanted to have

- 4 have a better plan for your agents?
- 5 A. Those were different meetings.
- 6 Q. Okay. So when he -- when -- you were
- 7 confused when -- what he wanted as a result of you going
- 8 out more with your agents?
- 9 A. He wanted me to mix it up more, socialize
- 10 more.

1

- 11 Q. Okay. He wanted you to establish a better
- 12 relationship with your agents; is that a fair reading of
- 13 that comment?
- 14 A. That was what he was thinking, yes.
- 15 Q. Okay. Did you attempt to do that?
- 16 A. Yes, and Kentucky agents aren't big
- 17 socializers.
- 18 Q. Okay. Did you report back to Mr. Baillie
- 19 that you tried to do it but Kentucky agents were not big
- 20 socializers?

22

- 21 A. Yes.
 - Q. And what was his response to that?
- 23 A. I'm having a hard time recalling.
- 24 Q. Okay. Did you take any action against any

- 4 A. Yes.
- 5 Q. And isn't it true that Mr. Baillie
- 6 recommended that you take action with respect to their
- 7 business performance?
- A. Yes.
- Q. And isn't that it fair to say that that was
- 10 one of Mr. Baillie's responsibilities?
- 11 A. Yes.
- 12 Q. Did you agree with Mr. Baillie's
- 13 recommendation to take particular action with respect to
- 14 Kentucky agents?
- 15 A. Yes.
- 16 Q. Why in your view was it necessary for Mr.
- 17 Baillie to make that recommendation? Meaning, why had you
- 18 not earlier taken action against these same Kentucky
- 19 agents that Mr. Baillie recommended that you take action
- 20 against?
- 21 A. I was not the state manager prior to that
- 22 point.
- 23 Q. You mean, prior to June of '98?
- 24 A. Correct.
- 1 Q. So Mr. Baillie recommended that you take
 - 2 action against these guys for their business performance
 - 3 that occurred prior to June of '98?
 - 4 A. I think his concerns were more during his
 - 5 watch.
 - 6 Q. Right. And during his watch the performance
 - 7 of the Kentucky agents improved, as a general rule?
 - 8 A. I'm not sure that's true.
 - 9 Q. Did they get worse? Did the performance of
 - 10 Kentucky agents get worse under Mr. Baillie's watch?
 - 11 A. No, I can say that is not true.
 - 12 Q. Okay. Do you think they stayed about the
 - 13 same?
 - 14 A. Overall.
 - 15 Q. As a general rule, do you think that the
 - 16 performance of the Kentucky agents under your supervision
 - 17 was acceptable during the time period that Mr. Baillie was
 - 18 over you?
 - 19 A. Overall.
 - Q. Okay. What was your reaction when Mr.
 - 21 Baillie gave you the constructive criticism that you
 - 22 should have a better plan with your agents?
 - A. Confusion, and that it was never consistent
 - 24 in what he was looking for in those plans.

Page 20

Baillie w. Chubb & Son Ins. Condenselt! Condenselt! Bryant (3-17-0						
	Page 21		Page 23			
1	Q. Okay. Explain to me the inconsistencies, if	l	A. 2000, 2001.			
2	you recall.	2	Q. Do you think all of them occurred in that			
3	A. Different points he wanted more of a	3	time frame?			
4	. , ,	4	A. Yes.			
5	Q. Meaning meaning what?	5	Q. Were these conversation with Ms. Haggard			
6	A. Set number of goals.	6	generally in person or over the telephone?			
7	Q. Okay.	7	A. Telephone.			
8	A. (Continued) To other times it would be more	8	Q. Were any of them in person?			
9	verbal and the antidotal type planning.	9	A. Not that I recall.			
10	Q. Did Mr. Baillie go back and forth between	10	Q. Okay. Did you express the same frustration			
11	these ideas or did he switch from one to the other during	11	to Mr. Baillie before you expressed it to Ms. Haggard?			
12	his reign?	12	A. Yes.			
13	A. It seemed to switch around. I could not	13	Q. And Mr. Baillie told you just to do what he			
14	tell you if it was back and forth.	14	was saying to do?			
15	Q. Okay. Did you complain to him about that?	15	A. Yes.			
16	A. Yes.	16	Q. Now, how would you how was the			
17	Q. And what was Mr. Baillie's reaction?	17	performance of your of the Kentucky your Kentucky			
18	A. That he wanted what he wanted.	18	group measured by the company?			
19	Q. Okay. Did you do what he wanted you to do?	19	A. Growth and profit.			
20	A. I attempted to do so.	20	Q. Okay. And what do you mean by "growth"?			
21	Q. Okay. Did you have success doing so?	21	A. Written premium.			
22	A. Sometimes.	22	Q. Okay. And what is for example, what's			
23	Q. And why on the occasions when you did not	23	the current level of written premium?			
	have success, to what do you contribute that?	24	MR. CROALL: Designate as confidential.			
\vdash	D 22	_				
l	Page 22		Page 24			
1	A. That he wanted a different type of plan.	1	A. \$48,000,000.			
1 2	_	1 2	A. \$48,000,000.Q. And how about the level of profit?			
2	A. That he wanted a different type of plan.Q. Have you ever conveyed these disagreementswith Mr. Baillie to anyone at Chubb, that you can recall,		A. \$48,000,000.Q. And how about the level of profit?MR. FREKING: We'll designate this as			
2 3 4	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even	2	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. 			
2 3 4	A. That he wanted a different type of plan.Q. Have you ever conveyed these disagreementswith Mr. Baillie to anyone at Chubb, that you can recall,	2 3 4 5	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 			
2 3 4	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even maybe you didn't, I'm just saying anything you told Mr.	2 3 4 5	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 percent prior to expenses. 			
2 3 4 5	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even maybe you didn't, I'm just saying anything you told Mr.	2 3 4 5	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 percent prior to expenses. 			
2 3 4 5 6	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even maybe you didn't, I'm just saying anything you told Mr. Croall would be off limits here.	2 3 4 5 6	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 percent prior to expenses. Q. You mean 65 percent of the \$48,000,000? A. Yes. 			
2 3 4 5 6 7 8	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even maybe you didn't, I'm just saying anything you told Mr. Croall would be off limits here. A. Diane Haggard, Human Resources Manager.	2 3 4 5 6 7 8 9	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 percent prior to expenses. Q. You mean 65 percent of the \$48,000,000? A. Yes. Q. Prior to expenses, wouldn't it be 100 			
2 3 4 5 6 7 8	A. That he wanted a different type of plan. Q. Have you ever conveyed these disagreements with Mr. Baillie to anyone at Chubb, that you can recall, other than counsel in preparing for this deposition? Even maybe you didn't, I'm just saying anything you told Mr. Croall would be off limits here. A. Diane Haggard, Human Resources Manager. Q. Okay. Tell me what you believe you	2 3 4 5 6 7 8 9	 A. \$48,000,000. Q. And how about the level of profit? MR. FREKING: We'll designate this as confidential, as well. A. Prior year, approximately \$65,000,000 65 percent prior to expenses. Q. You mean 65 percent of the \$48,000,000? A. Yes. 			
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21 reference to?

22 A. 65 percent of my written premium was losses

23 prior to expenses.

24 Q. Last year?

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A. Last year.

2 Q. So expenses were either 35 percent or

greater than 35 percent of your --

A. Correct.

5 Q. -- written premium?

Okay. Now, who do you report o now?

7 A. Jerry Butler.

Q. Did you know Mr. Butler prior to him taking

9 over for Mr. Baillie?

10 A. Had met him.

Q. Do you recall where you had met him? 11

A. He was Human Resources Manager for the

13 northern zone.

Q. Immediately prior to him taking over or some 14

15 previous time?

16 A. Some previous time.

17 Q. Do you know when that was?

18 A. '98 -- I mean, '94, '95.

19 Q. Okay. Have you ever heard any comments from

20 Mr. Butler regarding Mr. Baillie?

21 A. No.

Q. Has he ever told you or stated anything

23 about what he thought about Mr. Baillie's performance

24 either in Cincinnati or when he was in Harrisburg?

21 A. He's an agent.

22 An agent --

He sells insurance for Chubb.

24 Any particular region or territory?

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2

23

1 A. Louisville.

Q. Okay. And what do you recall Mr. Walker

3 saying about Mr. Baillie's drinking?

A. That Doug drank a lot and David did not want

5 to be associated as a heavy drinker by going out with Doug

6 too often.

Q. In other words, Mr. Walker told you he

8 thought Mr. Baillie drank a lot and that if he was, like,

9 in Mr. Baillie's presence, that somehow he would be given

10 a stigma of being a heavy drinker, Walker would?

A. No. Mr. Baillie tended to call David to see

12 if he wanted to socialize when Mr. Baillie stayed

13 overnight in Louisville.

Q. Okay. And Mr. Walker commented to you that

15 he would prefer not to do that?

16 A. Certainly not every time.

17 Q. Okay. And does Mr. Walker drink, to your

18 knowledge?

A. Yes. 19

20 Q. Did Mr. Walker ever tell you that he thought

21 Mr. Baillie's drinking was excessive or was it just simply

22 a matter of Mr. Baillie drinking more than Mr. Walker

23 liked to drink?

24

A. Can't recall.

18 of 9/11?

24 percent.

19

21

23

4 golfed twice in the last four-and-a-half years. 5 MR. CROALL: Okay. 6 A. I've played golf twice in the last 7 four-and-a-half years. Q. Okay. Are there a lot of golf outings or 9 something sponsored by Chubb, to your knowledge, or have 10 there just been two? 11 A. I don't golf --

Q. Okay. Do you know whether or not there have

15 been more golf outings that you have not attended? 16 A. Yes. 17 Q. Okay. Have you ever heard any stories or 18 rumors or innuendos, suggestions, implications, anything 19 like that, that anybody at these golf outings has ever 20 gotten out of control? 21 A. No. Q. Where are the two golf outings been where 22 23 you've attended, if you recall? 24 A. One was here up North I-75, a public course,

Q. Okay.

A. -- particularly.

12 13

14

4 or around \$48,000,000? 5 A. No. 6 What was it, do you recall? 7 A. \$42,000,000. 8 MR. CROALL: Randy, just continuing 9 designation of business --10 MR. FREKING: Yeah. 11 MR. CROALL: - information as confidential. 12 MR. FREKING: Okay. 13 Q. \$42,000,000? 14 A. We grew it approximately 24 percent in 2002. 15 Okay. Is that a function of -- is it fair 16 to say that the Chubb Insurance, like other insurance 17 companies, have raised their premiums in 2002 as a result

A. It's not as a result of 9/11 in and of

Q. Do you have any idea of -- a rough idea of

A. Premiums have been raised approximately 15

20 itself. We raised premiums last year.

22 how much premiums have been raised?

Q. Oh, no profit.

A. For that year.

Q. So it's gotten worse?

Q. You've increased written premiums by 24

6 percent, you've gotten new customers, and your profit has

Q. Is that regardless of successful year or

results are worse than the 2001 results?

10 unsuccessful year? It sounds like an unsuccessful year to

11 me. Sounds like it's worse under Butler than it was under

MR. FREKING: -- of 2002 and Baillie --

Q. Would you agree with me that as a public

21 company the shareholders of Chubb care a great deal about

Would you say it was a successful year in

A. -- numerical result we got was worse.

MR. CROALL: Are you asking him if the 2002

MR. FREKING: Well, yeah. And Butler was in

A. No profit.

A. Yes.

7 gotten worse?

12 Baillie in 2001?

charge of --

A. The --

22 the numerical results?

A. Yes.

8 9

13

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Q. Is most of that increase in the level of written premiums due to the fact that the company has

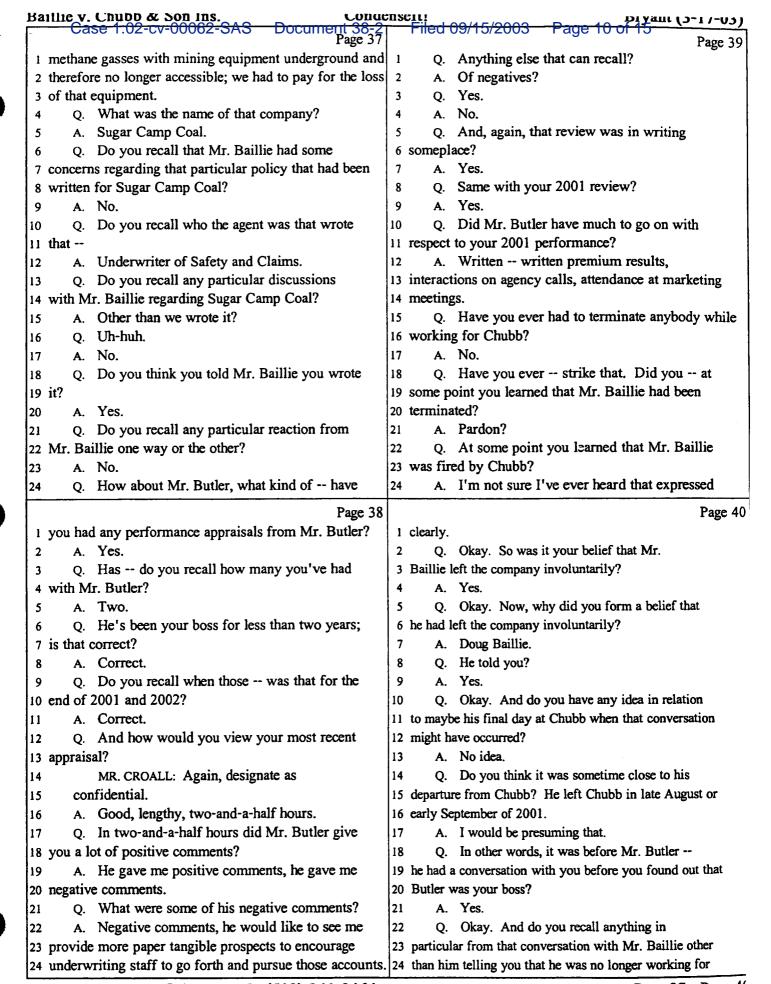
3 raised premiums?

- A. No. We wrote a great deal of new business.
- 5 Q. Which means you lost other business?
- 6 A. We lost some business.
- 7 Q. So you got new business, you lost some
- 8 business, and you've raised premiums by 15 percent?
- 9 A. Correct.
- 10 Q. Okay. How about the level of profitability
- 11 when you arrived in '98?
- 12 A. Low.
- 13 Q. But there was profit?
- 14 A. No.
- 15 Q. No profit?
- 16 A. No profit.
- 17 Q. Has there ever been profit in the Kentucky
- 18 territory since you've arrived?
- 19 A. Yes.
- 20 Q. And when was that level of profit?
- 21 A. 2001.
- Q. Do you recall the amount of profit?
- 23 A. Not precisely, but it was strong, a very
- 24 good profit year.

- 1 some other sense?
 - 2 A. Yes.
 - 3 Q. Explain to me how it was a successful year
 - 4 in some other sense.
 - 5 A. The losses that drove our poor loss ratio
 - 6 were driven by some accounts in our Energy Division that
 - 7 we feel very strongly we understand what drove those
 - 8 losses, we have gotten off those accounts. Excluding
 - 9 those accounts, we had an extremely profitable year in all 10 divisions.
 - 11 Q. Were those new or old accounts?
 - 12 A. Those were accounts that were written in --
 - 13 the big loss was an account that was written in July of
 - 14 2001.
 - 15 Q. And when were the smaller Energy Division
 - 16 losses, those policies written?
 - 17 A. I'm not sure.
 - 18 Q. Do have you an opinion as to whether they
 - 19 were written before or after July of 2001?
 - 20 A. Before.
 - Q. What was the big Energy loss that was
 - 22 written in July of 2001?
 - A. It was a mine fire, which caused our insurer
 - 24 to have to seal their mine because of the development of

- Page 34
- Q. Very good profit year. More than -- can you give, like, a ballpark? \$10,000,000? \$80,000,000?
- A. With the office structure that I have, you
- 4 don't get a final profit number. Our expenses are passed
- 5 through to a larger branch so we don't have an expense
- 6 breakdown, so it would be hard to give you a firm number.
- 7 Q. But what --
- 8 A. But a keypunch loss ratio would have been
- 9 approximately 50 percent.
- 10 O. Meaning, if you're written premiums are
- 11 \$42,000,000, your keypunch loss -- I mean, your keypunch
- 12 profit would have been \$21,000,000?
- A. Prior to expenses.
- 14 Q. Right. Okay. So the profit was somewhere
- 15 between 0 and \$21,000,000?
- 16 A. Yes.
- 17 Q. And how about the calendar year 2002, are
- 18 you -- I'm sorry, are you on a calendar year or fiscal
- 19 year?
- A. Calendar year.
- 21 Q. How about calendar year 2002?
- 22 MR. CROALL: Didn't we already cover that
- 23 earlier?
- 24 A. We discussed that earlier. We --

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- 15 or bad about Chubb, or bad about --
- 16 A. No.
- 17 Q. -- anybody else? He acted the way you would
- 18 expect a guest at a wedding to act?
- 19 A. I did not interact with him that much.
- 20 Q. Okay. Have you heard any stories about Mr.
- 21 Baillie since his departure of from Chubb, anything along
- 22 the lines of Mr. Baillie allegedly saying anything bad
- 23 about Chubb or anything like that?
- 24 A. No

- 15 during Mr. Baillie's tenure?
- 16 A. Yes.
- 17 Q. Do you attribute that to anything in
- 18 particular?
- 19 A. A lot of hard work by a lot of people; I
- 20 would say Dieter Korte in particular.
- 21 Q. Where does the buck stop, in your opinion,
- 22 with respect to those financial results?
- 23 A. Within a given territory for Kentucky?
- 24 Q. Uh-huh.

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1 A. The buck moves around a lot. I'd say the

2 first firm resting place would certainly be my plate, then

3 Doug's plate.

Q. Okay. Did you ever have discussions with

5 Mr. Baillie about the fact that the financial results in

6 your territory that belonged on your plate were improving?

A. Yes.

8 Q. Did Mr. Baillie have any particular

9 reaction? Did he think that was good news? Did he think

10 this was bad news?

11 A. He thought that was good news.

12 Q. Okay. Did he ever express to you, you know,

13 compliments in that regard?

14 A. On the profit piece, no.

15 Q. How about on the premium piece?

16 A. When it grew, yes.

17 Q. Okay. Did it decline at some point?

18 A. Pardon?

19 Q. Did it decline ever?

20 A. As part of that profit improvement piece, it

21 certainly declined.

22 Q. Okay. And what do you recall Mr. Baillie

23 saying to you on those occasions?

24 A. He would be frustrated.

1 growing -- just growing in a nonprofitable book.

2 Q. Right. Isn't it true that Mr. Baillie had

3 two objectives in mind; he wanted profit to grow and he

4 also want written premiums to grow?

A. I would say Doug focused on growth a lot

6 more than written premium profit. My perception was

7 always more focused on the top number versus the bottom

8 number.

9 Q. Okay. You do not think that Mr. Baillie had 10 a goal of increasing profit?

11 A. I think Doug thought it would just happen if

12 you grew the book enough.

13 Q. Okay. Well, regardless of the reason for

14 it, you would agree with me that he wanted profit to grow?

15 A. Yes.

16 Q. Okay. And he wanted premiums to grow?

17 A. Yes.

18 Q. And he would express frustration to you when

19 profit would grow, but premiums were not growing?

20 A. No.

21 Q. I thought you told me profit did grow?

22 A. Doug focused on growth. Profit was

23 something -- my perception was Doug's feeling was profit

24 was something that just happened and that our job was to

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Q. Okay. And was that a reaction you would

2 have expected?

3 A. No.

4 O. What kind of reaction -- was that reaction

5 by Mr. Baillie frustration of the premium decreasing?

6 A. Correct.

Q. Did his frustration surprise -- it did not

8 surprise you?

9 A. It surprised me in that the focus at that

10 point, I felt, was more profit improvement than premium

11 growth.

12 Q. Okay. Did you ever express your frustration

13 on that subject to anyone?

14 A. Yes.

15 Q. To who?

16 A. Dieter, Diane.

17 Q. What do recall expressing to Dieter along

18 those lines?

19 A. That we need to improve the profit before we

20 can make it bigger.

21 Q. "We need to improve the profit before we can

22 make it bigger"?

A. We need to make the book of business more

24 profitable before we can grow upon it, otherwise we're

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1 focus on just making it bigger, the premium volume.

Q. Uh-huh. And he was not happy with the level

3 of your premium volume?

4 A. He was frustrated.

5 Q. Right. And he expressed that to you?

6 A. Yes.

7 Q. And that did not surprise you, right,

8 because one of your jobs was to make the premium grow in

9 the Kentucky territory?

10 A. At the time -- at times where that was

11 expressed, it did surprise me in that there was a reality

12 of business we had to get off of to ultimately make it

13 more profitable that was going to be -- economic reality

14 was we would not grow given the amount of business we had

15 to get off of for underwriting reasons.

16 Q. You had to get rid of some bad business?

17 A. Correct.

18 Q. Right. And Mr. Baillie wanted you to get

19 rid of that bad business?

20 A. Mr. Baillie, in my mind, was more focused on

21 adding business then culling business.

22 Q. Wasn't it true that Mr. Baillie wanted you

23 to do between 1998 and 2001 what you've been able to do in

24 2002, which is get new business?

- 3 business and maintain a level of profitability?
- A. Correct.
- Q. All right. And by 2001 you had obtained a
- level of profitability, correct?
- A. Correct.
- 8 Q. All right.
- 9 MR. CROALL: Is this a decent spot for a
- 10 bathroom break?
- 11 MR. FREKING: Okay, that's fine.
- 12 (A recess was taken from 10:52 a.m. to
- 13 10:56 a.m.)
- Q. Earlier, Andy, you told us that you 14
- 15 expressed some frustration to Diane Haggard in the nature
- 16 that Doug was not communicating to Andy -- to you what he
- 17 wanted, and you thought you were constantly re-inventing
- 18 the wheel, do you recall --
- 19 A. Correct.
- 20 Q. -- generally that testimony? Do you recall
- 21 anything else that you ever expressed to Diane Haggard
- 22 about Mr. Baillie?
- 23 A. No.
- 24 Q. And the only other individual you've

24 this" when you're talking to policyholders, things like

- 1 identified, I think, now is maybe you've spoken to Dieter
- 2 Korte --
- 3 A. Maybe.
- Q. -- about Baillie?
- A. I would have a hard time getting specific,
- 6 but given the nature --
- Q. You think it is something to do with Doug
- 8 saying "I want you to grow premium," while at the same
- 9 time you needing to get rid of some of the bad business?
- 10 A. Correct.
- 11 Q. Do you recall anything that Mr. Korte said
- 12 to you in response to those comments?
- 13 A. No.
- Q. Do you recall any criticism by Mr. Korte of 14
- 15 Mr. Baillie?
- 16 A. No.
- 17 Q. Do you recall any criticism of Mr. Baillie
- 18 by Ms. Haggard?
- 19 A. No.
- 20 Q. Do you recall -- you don't recall whether
- 21 you were surprised or not surprised by Mr. Baillie's news
- 22 to you that he was leaving Chubb?
- 23 A. The news that Mr. Baillie was leaving Chubb,
- 24 I heard prior to Doug.

- Q. So Mr. Zerlong called you?
- A. Mr. Zerlong had what managers were available
- 5 on a conference call.
- 6 Q. Okay. What do you recall about that
- 7 conference call?
- 8 A. That Doug Baillie was no longer with Chubb
- and he had confidence in the managerial team to continue
- 10 to focus on business issues while a successor was
- 11 selected.
- 12 Q. Now, were you in Louisville at the time?
- 13
- That's where your office is? 14 Ο.
- 15 Yes.
- 16 Q. How long would you estimate this conference
- 17 call took?
- 18 A. Maybe 10 minutes.
- 19 Q. Was it in a question-and-answer format at
- 20 all or was it basically Zerlong talking?
- 21 A. There were questions and answers on
- 22 conducting business, it was not just Tim speaking.
- Q. Okay. Kind of like "how should we handle
- - Page 52

1 that?

14

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- 2 A. Yes.
- 3 Q. Was there any statement by Mr. Zerlong that
- 4 gave you an impression one way or the other whether Mr.
- 5 Baillie's departure was voluntary?
- 6 A. No.
- Q. Were there any questions regarding the
- 8 reasons why Mr. Baillie was let go or related to why Mr.
- 9 Baillie was leaving that you can recall?
- 10 A. Not that I recall.
- 11 Q. Was there any information along those lines
- 12 provided by Mr. Zerlong other than the fact that Mr.
- 13 Baillie was leaving?
 - A. Not that I recall.
- 15 Q. Okay. And you've been with Chubb for, I
- 16 think, almost 20 years?
- 17 A. Going on 18.
- 18 Q. Okay. Did Mr. Zerlong make it clear that
- 19 there wasn't a transition period -- in other words, he
- 20 made it clear to you that Mr. Baillie was -- had been
- 21 there one day and was gone the next? No notice in the
- 22 sense --
- 23 A. No notice.
- 24 Q. Okay. Did you have any particular reaction

Page 53 1 to that at all? Did you think it was unusual? Did you 2 think it was common? A. It's not unusual, it's not uncommon. It 4 happens both ways all the time. Q. Okay. And you don't recall -- were you 6 surprised at this news at all -- strike that. Had you known that Mr. Baillie had worked 8 for the company for about 25 years? A. I would have known approximately that. I 10 couldn't have told you if it was more than 25 or less than 11 25. 12 Q. Okay. Did the news of his departure 13 surprise you at all? A. Not a whole lot, surprises, people come and 14

15 go. 16 Q. You just --

17 A. I've gotten used to people coming and going.

Q. Okay. Who are some of the higher level 18

19 people that you can recall coming and going in the last

20 five or six years --

21 A. Through the office?

22 Q. -- other than Mr. Baillie?

23 Through the office, visiting? 1 terminated involuntarily. Do you recall anybody else?

A. I could not tell you specifically who's been

3 fired at Chubb at a high level and who had just left of

4 their own accord.

Q. Right. Do you have any reason to believe 6 that anybody -- I mean, do you have any knowledge of 7 anybody leaving involuntarily in the last five or six

8 years at a high level?

A. I'm sure they have, but do I have knowledge, 10 no.

Q. Okay. After this conference call, did you 11

12 have any conversations that you can recall about Mr.

13 Baillie with other participants in the conference call,

14 discussing like "boy, how did this happen," or "what's

15 up," or anything like that?

A. Nothing's jumping out at me.

Q. Do have you any way to refresh that 17

18 recollection through notes or --

A. As I recall, 9/11 happened real quick after 20 that and that kind of took over.

Q. Yeah.

16

21

23

22 MR. FREKING: Okay, great. I don't

think I have any other questions. Do you have any

24	Q.	Anywhere in Chubb.	24	questions?
		Page 54		Page 56
i	A.	Visiting?	1	MR. CROALL: Nope.
2	Q.	No. I mean, going.	2	MR. FREKING: Okay.
3	A.	Oh, okay.	3	
4	Q.	You said there's a lot you weren't	4	
5	surprised	because a lot of people come and go.	5	
6	A.	Oh.	6	ANDREW BRYANT
7	Q.	And I want to focus on	7	•
8	A.	There's a gentleman named Gary Tully?	8	
9	Q.	Okay.	9	DEPOSITION CONCLUDED AT 11:03 a.m.
10	A.	(Continued) A gentleman by the name of Mike	10	
11	Fergusor	. A gentleman by the Jack Kuhn, K-U-H-N, are some	11	
12	off the to	op of my head.	12	
13	Q.	What role did Mr. Tully serve?	13	
14	A.	He ran Executive Protection nationally. The	14	
15	three of t	hem left together one day.	15	
16	Q.	Do you think they quit?	16	
17	A.	I yes, they quit.	17	
18	Q.	Okay. Can you remember anybody in the last	18	
19	five or si	x years at a high level leaving Chubb	19	
20	involunt	ary other than Mr. Baillie?	20	
21		MR. CROALL: Objection. Mr. Bryant's	21	
22	test	imony has been he's not sure	22	
23		THE WITNESS: Yeah.	23	
24	Q.	I'll tell you that Mr. Baillie was	24	
_		4 W 1 - 0-11 D14D (512) 041 04(4	<u> </u>	Done 52 Page 54

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1	CERTIFICATE			
2	STATE OF OHIO :			
3	: SS			
4	COUNTY OF HAMILTON :			
5				
6	I, Theresa Lynn Westfelt, Cou	-		
	the undersigned, a duly qualified and co	=		
ı	public within and for the State of Ohio,	• •		
	that before the giving of his aforesaid de	*		
1	BRYANT was by me first duly sworn to			
1	whole truth and nothing but the truth; th	= -		
1	is the deposition given at said time and			
	BRYANT; that said deposition was taken			
4	pursuant to stipulations of counsel herei			
1	forth; that I am neither a relative of nor			
[of their counsel, and have no interest wh	natever in the		
1	result of the action.	-tt 1		
18	IN WITNESS WHEREOF, I hereur			
I .	and official seal of office at Cincinnati,			
20	day of	, 2003.		
21	A. C	· ·		
1	My Commission expires: THERESA LYNN WESTFE January 9, 2005. Notary Public			
24	January 9, 2005. Rotary Fublic	State of Office		
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Anı	nette McKeehan Schoch, RMR ((513) 941-9464		Page 57 - Page 5